

## **WATER LANE BOATHOUSE ACCESSIBILITY INFORMATION**

Water Lane Boathouse is a fully inclusive venue. We welcome deaf and disabled customers to our venue. We are committed to making the venue accessible to everyone, so they can enjoy the space as much as we do. We always try to accommodate access needs to the best of our ability, please do not hesitate to contact us prior to your visit so we can accommodate your needs.

### **Access Contacts**

Cait Hopkinson 01132460985 <a href="mailto:cait@waterlaneboathouse.com">cait@waterlaneboathouse.com</a>	Alice Hyam <a href="mailto:alice@superfriendz.com">alice@superfriendz.com</a>
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## **BOOKINGS**

There are multiple ways you can book a table or tickets for events at Water Lane Boathouse:

### **Email**

Drop us an email on [bookings@waterlaneboathouse.com](mailto:bookings@waterlaneboathouse.com) and we'll aim to get back to you within 48hrs (please note during busy periods this may be longer).

### **Telephone**

You can call us at the venue on 01134871813\*.

*\*Please note during service hours we can't always get to the phone, if no-one is available to take your call, please leave a message and we'll get back to you as soon as possible.*

### Face-to-face

Pop into the venue and speak to one of our friendly team members.

### **VENUE DESCRIPTION**

Water Lane Boathouse is a varied venue with a canal-side beer garden, large mezzanine and lowered seating section. Access to the main bar of Water Lane Boathouse is step-free and an accessible toilet can be found to the right-hand side of the entrance. The accessible toilet has grab rails and an alarm, in case you may need any assistance. There are also baby changing facilities in the toilet. This toilet is open for use at all times.

Unfortunately, due to building restrictions, Water Lane Boathouse does not have lift access. Access to the canal-side garden is step free, however the ground can be uneven in areas so wheelchair users are advised to take care.

Access to the mezzanine level of the venue is sixteen steps up whilst the lowered area of the main bar is two down. The outdoor bar can be accessed via two steps.

## **BOOKING ACCESS FACILITIES**

Water Lane Boathouse offers personal assistance tickets to customers who may not be able to attend an event without the support of a friend or support worker. Please email us to arrange this.

## **TRAVEL GUIDE AND ARRIVAL GUIDE**

### Venue Address

Water Lane Boathouse

Water Lane

Leeds

LS11 5PS

Unfortunately, Water Lane Boathouse does not have its own parking facilities.

The nearest car park to Water Lane Boathouse is Trinity Leeds. The car park has 14 disabled parking bays, 2 electric charging bays and 8 bays for parents. Trinity Leeds Car Park is open 24 hours a day and is situated 0.4 miles from Water Lane Boathouse (about a 10 minute walk).

Blue badge parking spaces can be found on Lower Basinghall Street, 0.4 miles from the venue. Additional Blue Badge Parking can be found here:

<https://www.leadstraffweb.co.uk/main.html>.

For taxis and drop offs, there is a space right outside the front of the venue.

Leeds station is 0.3 miles or 483 metres away (New Station St, Leeds, LS1 4DY)

Leeds bus station is 0.8 miles or 1,287 metres away (Dyer St, Leeds, LS2 7LA)

The Closest bus stop is 160 metres from the venue (Bridgewater Place, stop Z4)

### Service times

The venue opens at 11am with the kitchen serving food from 12pm - 10pm.

If you require early access, please contact the venue to arrange. Upon arrival, you will be greeted by our duty manager or a member of our friendly front of house team.

### **OPENING TIMES**

Monday 11am – 11pm

Tuesday 11am – 11pm

Wednesday 11am – 11pm

Thursday 11am – 11pm

Friday 11pm – Midnight

Saturday 11am – Midnight

Sunday 11am – 11pm

### **EVENTS**

Please check individual event pages on Facebook for specific information on special events, or call us on 0113 487 1813 and a member of our events team will be happy to supply information regarding our events calendar.

### **CUSTOMERS WITH MEDICAL REQUIREMENTS**

We welcome all customers who need to bring food or drink with them to the venue to manage medical conditions. We also welcome customers who may need to bring medical equipment with them. We may be able to refrigerate medicines for you, but would advise you inform us in advance. If you have any concerns, please contact us to discuss your needs. Whilst in the venue, if you have an emergency, please approach the front of house team or duty manager who will be able to assist you.

### **ASSISTANCE DOGS**

We welcome all registered assistance dogs into the venue. Please contact us prior to your arrival at the venue so we can make sure you have enough space for you and your dog.

### **OTHER INFORMATION**

There are no lowered bars within the venue. If you require assistance, please let our friendly in-house team know.